

PC Res Override for Patron-Facing Devices:

To override patron laptops to log in as an alternate user (such as tr_ref):

- While holding control, click the PC Res icon and enter the override password. Press enter twice.
- This pulls up the desktop. Now click log off (and be ready)
- Begin rapid alternate tapping of the left and right shift keys while the logout is happening. Note that you should not press both shift keys at the same time, but should alternate (left right left right...)
Do not stop tapping these keys until you see the screen that says "press CTRL+ALT+DELETE to log in" (or something like that)
- Use this key combo and be sure to click "other user." Enter the credentials to login as tr_ref (or otherwise)
- PC res will pop up again. When it does, hold control, click the icon, initiate the staff override and press enter twice.
- Now when it exits, you should be on the desktop of tr_ref with all of our permissions and access.
 - Changes made should apply when you log back out.
- Logging off will ensure the computer is ready for patron use again.